

LAKES REGION WATER COMPANY INC.

420 Governor Wentworth Highway, PO Box 389
Moultonborough, NH 03254
Telephone: 603-476-2348, Fax: 603-476-2721
Hours: Monday through Friday, 8:30am to 4:30pm

CUSTOMER NOTICE

July 14, 2017

Dockham Shores Customer

Re: DW16-619 Order# 25,964 Approval to Transfer Utility Assets- Dockham Shores Estates Water Company, Inc. to Lakes Region Water Company, Inc. – Customer

Greetings Dockham Shores Customer,

Welcome to Lakes Region Water Company!

On November 10, 2016 the NH Public Utilities Commission granted approval for Lakes Region Water Company, Inc. (“LRWC”) to purchase the utility assets of soon to be formally known as Dockham Shores Estates Water Company, Inc. Enclosed is an analysis and noteworthy changes between the companies Tariff’s submitted to the NHPUC for your review. For full details of the proceedings go to <https://www.puc.nh.gov/Regulatory/Docketbk/2016/16-619.html>.

On July 6, 2017 Lakes Region Water Company Inc., officially purchased the assets of Dockham Shores Estates Water Company, Inc. effective July 1, 2017.

Who is Lakes Region Water Company, Inc.(LRWC)?

LRWC is a small, privately-owned public water utility that has been providing service to the Lakes Region for over 30 years. During this time, our Moultonboro-based business has expanded to service approximately 1,600 customers in select towns throughout the Lakes Region.

What does this change mean for you as a water customer?

- Dockham Shores Estates Water Company, Inc.’s franchise will be added to LRWC’s existing franchise area as of July 1, 2017.
- **FIRST AND SECOND QUARTER BILLING WILL BE PROCESSED AND COLLECTED BY DOCKHAM SHORES ESTATES WATER COMPANY, INC.**
- **SECOND AND THIRD QUARTER BILLING WILL BE PROCESSED AND COLLECTED BY LRWC.**
- Your current “Metered Service” rate page will be added to LRWC’s tariff. Other approved LRWC tariff provisions will apply.
- Your current rates will remain the same during 2017.
- LRWC will make capital improvements to the water system, including the installation of telemetry, electrical upgrade and pump station improvements. These improvements are needed to provide real time monitor of the water system, increased reliability, more efficient operations and hopefully less costs. The improvements will allow for continued safe and adequate service to you - the customer.
- A request for an increase rates will be filed to NH PUC no later than December 31, 2017 to recover the cost of the capital improvement s once they are completed.

Lakes Region Water Company, Inc. prides itself on offering the best customer service possible. Please feel free to contact us with any questions or visit our website at www.lakesregionwater.com to learn more about us and WELCOME ABOARD!

Sincerely,
The Lakes Region Water Company Staff

Email: lrwater@Lakesregionwater.com
Website: www.Lakesregionwater.com

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